RE: Additional order

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9 messages

EVEREST PEGGY <sales2@nbeverest.com> Reply-To: sales2@nbeverest.com To: Cefn Hoile <inventor@cefn.com>

Hi,

Sorry fort delay. We have just finished our vacation.

Follows are the details of EBO1K:

1. Price: USD 0.58/pc EXW Ningbo

2. Shipping costs for 300pcs to USA via FedEx: USD85

If no problem, I will send PI to you.

Don't hesitate to contact me should you have any further questions. Thanks & Best Regards!

Peggy



Ningbo Everest Enclosure Tech Co., Ltd Huangshan DRX Industrial Co., Ltd

Ad:18F, Building 1,Wisdom Valley ,Tech Road ,Cixi ,Ningbo ,China 315300 TEL: +86-574-23660329 FAX: +86-574-23660328 Skype :sales4@everestcase.com MB: +86-18258776522 E-MAIL:sales4@everestcase.com ; sales2@nbeverestcase.com URL: www.everestcase.com

----- Original Message ------



10 October 2017 at 07:10

From: Cefn Hoile <inventor@cefn.com>; To: Peggy Hua <sales2@nbeverest.com>; Sent: 2017-10-03 07:43 Subject: Additional order

Hi,

I still need information on shipping for the 500 breadboards already ordered as per previous emails.

However, please also let me know price and dispatch time if I place an order for another 300 of the same EBO1K to be dispatched direct to USA?

Cefn

Cefn Hoile <inventor@cefn.com> To: Peggy Hua <sales2@nbeverest.com> 10 October 2017 at 07:41

What is the shipping time please?

I need to know when my order would arrive here in UK.

If they are not already shipped I probably need to cancel the order and get a refund (I already paid PayPal transaction id 8CX07303Y73772434 against proforma 201709264).

Please respond with shipping time information urgently. Probably I can't use the breadboards because of late arrival but you have not answered the question of shipping time so I don't know whether to cancel the PayPal.

Cefn [Quoted text hidden]

EVEREST PEGGY <sales2@nbeverest.com> Reply-To: sales2@nbeverest.com To: Cefn Hoile <inventor@cefn.com>

10 October 2017 at 09:08

Hi Cefn,

The goods(201709264) will be delivery tomorrow.

Don't hesitate to contact me should you have any further questions.

Thanks & Best Regards!

Peggy



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------ Original Message ------ **From:** Cefn Hoile <inventor@cefn.com>; **To:** Peggy Hua <sales2@nbeverest.com>; [Quoted text hidden]

Cefn Hoile <inventor@cefn.com>

To: Peggy Hua <sales2@nbeverest.com>

10 October 2017 at 09:33

I am concerned with the English "will be delivery" which is incorrect and makes me wonder if I have understood correctly.

Do you mean the breadboards will be DELIVERED tomorrow, or do you mean they will be DISPATCHED tomorrow?

If they will be DELIVERED tomorrow, I need a tracking number please.

If they will be DISPATCHED tomorrow, then I need to know when they will be DELIVERED to our UK office. If this is too late, I will need to cancel via PayPal. If I don't hear anything from you, I may have to cancel via paypal in the next few hours, sorry.

Cefn [Quoted text hidden]

EVEREST PEGGY <sales2@nbeverest.com> Reply-To: sales2@nbeverest.com To: Cefn Hoile <inventor@cefn.com>

Hi cefn,

Shippment today. Normally,about 3days ,but we can't promise FedEx will be no problem. If you accept,I arrange shippment. 11 October 2017 at 07:51

Don't hesitate to contact me should you have any further questions. Thanks & Best Regards!

Peggy



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------ Original Message ------From: Cefn Hoile <inventor@cefn.com>; To: Peggy Hua <sales2@nbeverest.com>; [Quoted text hidden]

Cefn Hoile <inventor@cefn.com></inventor@cefn.com>
To: Peggy Hua <sales2@nbeverest.com></sales2@nbeverest.com>

Please cancel and refund. This is too late for me. Thanks. [Quoted text hidden]

EVEREST PEGGY <sales2@nbeverest.com> Reply-To: sales2@nbeverest.com To: Cefn Hoile <inventor@cefn.com>

Hi Cefn,

Okay, I will cancel the order.

Could you tell me why you say it's too late ?Do you have any urgent need?

My financial told me our PAYPAL account is frozen, we can't refund for the time being.

I will arrange refund after account unfreeze.

11 October 2017 at 08:10

11 October 2017 at 08:59

Don't hesitate to contact me should you have any further questions. Thanks & Best Regards!

Peggy



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------ Original Message ------From: Cefn Hoile <inventor@cefn.com>; To: Peggy Hua <sales2@nbeverest.com>; [Quoted text hidden]

Cefn Hoile <inventor@cefn.com></inventor@cefn.com>
To: Peggy Hua <sales2@nbeverest.com></sales2@nbeverest.com>

11 October 2017 at 11:39

Yes, I had an urgent need two weeks ago as stated in emails sent back then. Nobody indicated there was a Golden Week holiday and I had no idea my PayPal payment that Thursday would be ignored for two weeks. I do understand it's an annual holiday, but if I knew this delay was going to happen I would probably have ordered days earlier, you could have dispatched before Golden Week and it would have saved me £200 from ordering in UK. Now I have no choice but to cancel, sorry. [Quoted text hidden]

Cefn Hoile <inventor@cefn.com> To: Peggy Hua <sales2@nbeverest.com>

Please note, you have not yet refunded the order. Please arrange this.

Cefn [Quoted text hidden] 27 October 2017 at 22:43